Department of Urdu
University of Delhi

Students' Experience Survey

Internal Quality Assurance Cell (IQAC)

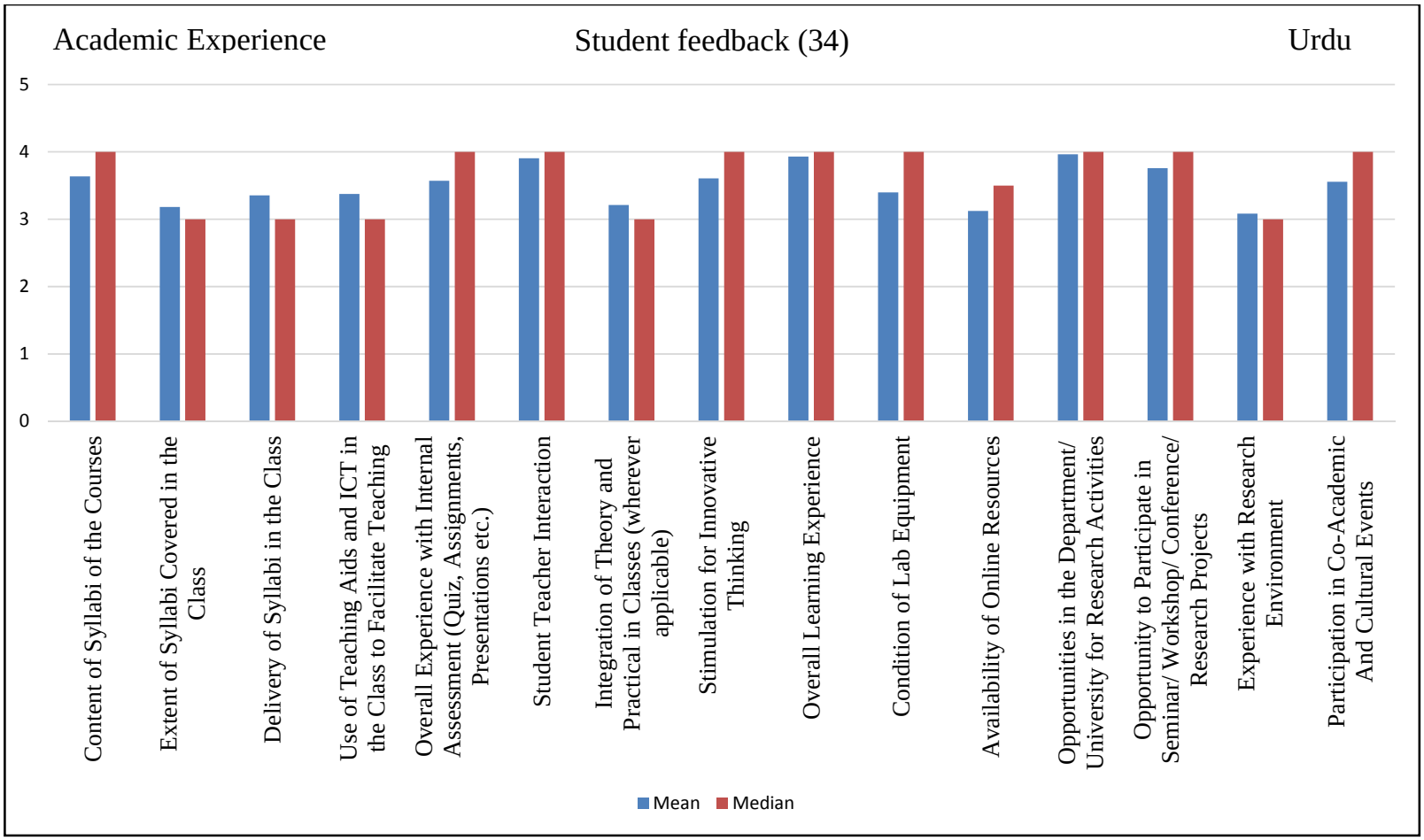
May-June 2016

Table of Contents

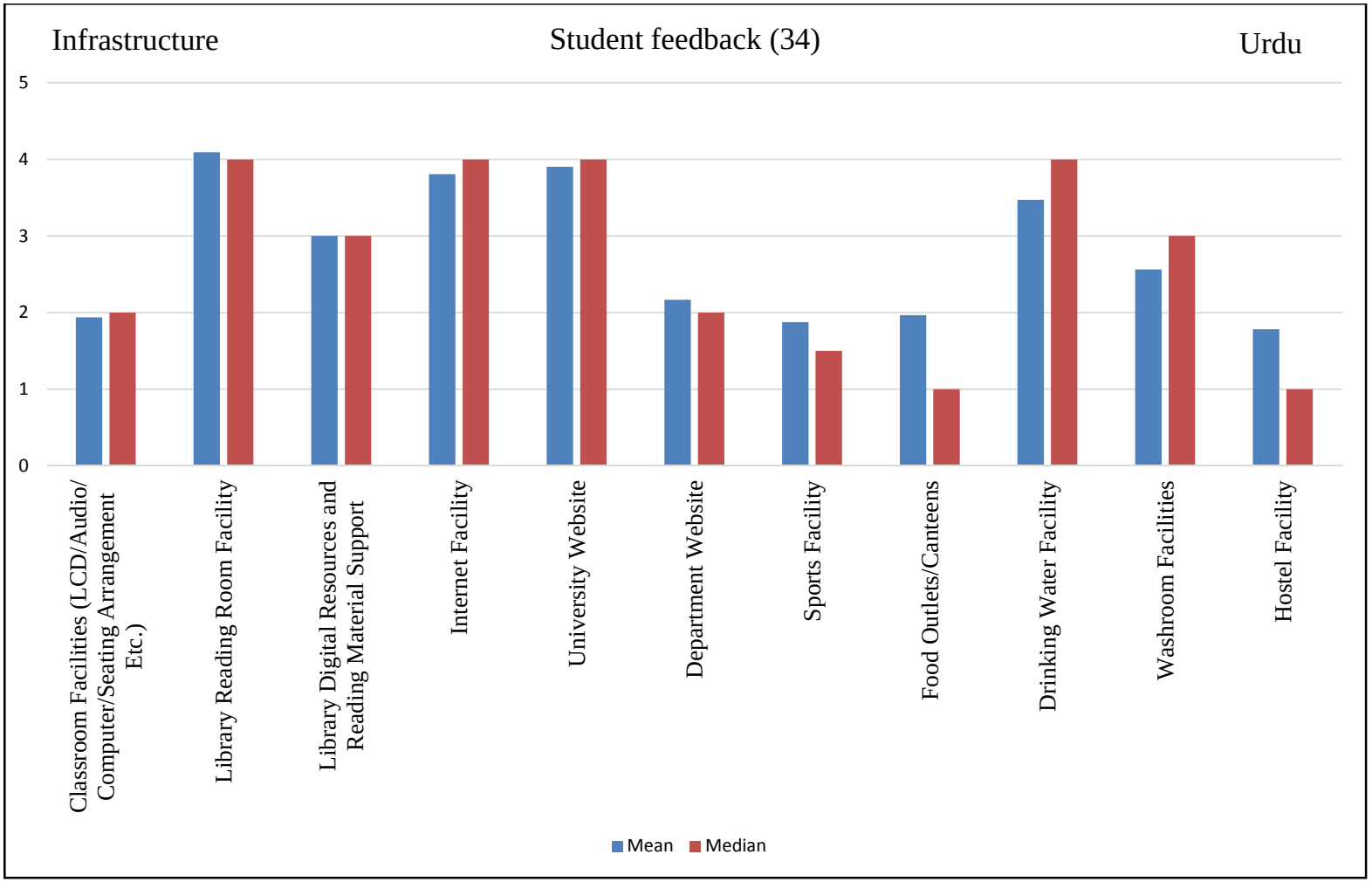
1.	**Student Feedback: Bar Charts**	
	Academic Experience	1
	Infrastructure	2
	Support System	3
	Skills/Competencies Developed During Course of Study	4
2.	**Student Feedback (Arranged by Attendance): Bar Charts**	
	Academic Experience	5
	Infrastructure	7
	Support System	9
	Skills/Competencies Developed During Course of Study	11
2.	**Student Feedback: Pie Chart**	
	"Would you recommend this university to others?"	13
3.	**Table 1: Mean, Median, SD, Minimum, Maximum Value for Each Question**	14
4.	**Table 2: Frequency Distribution in Levels**	17
5.	**Table 3: Frequency Distribution in Percentage**	20

Student Feedback

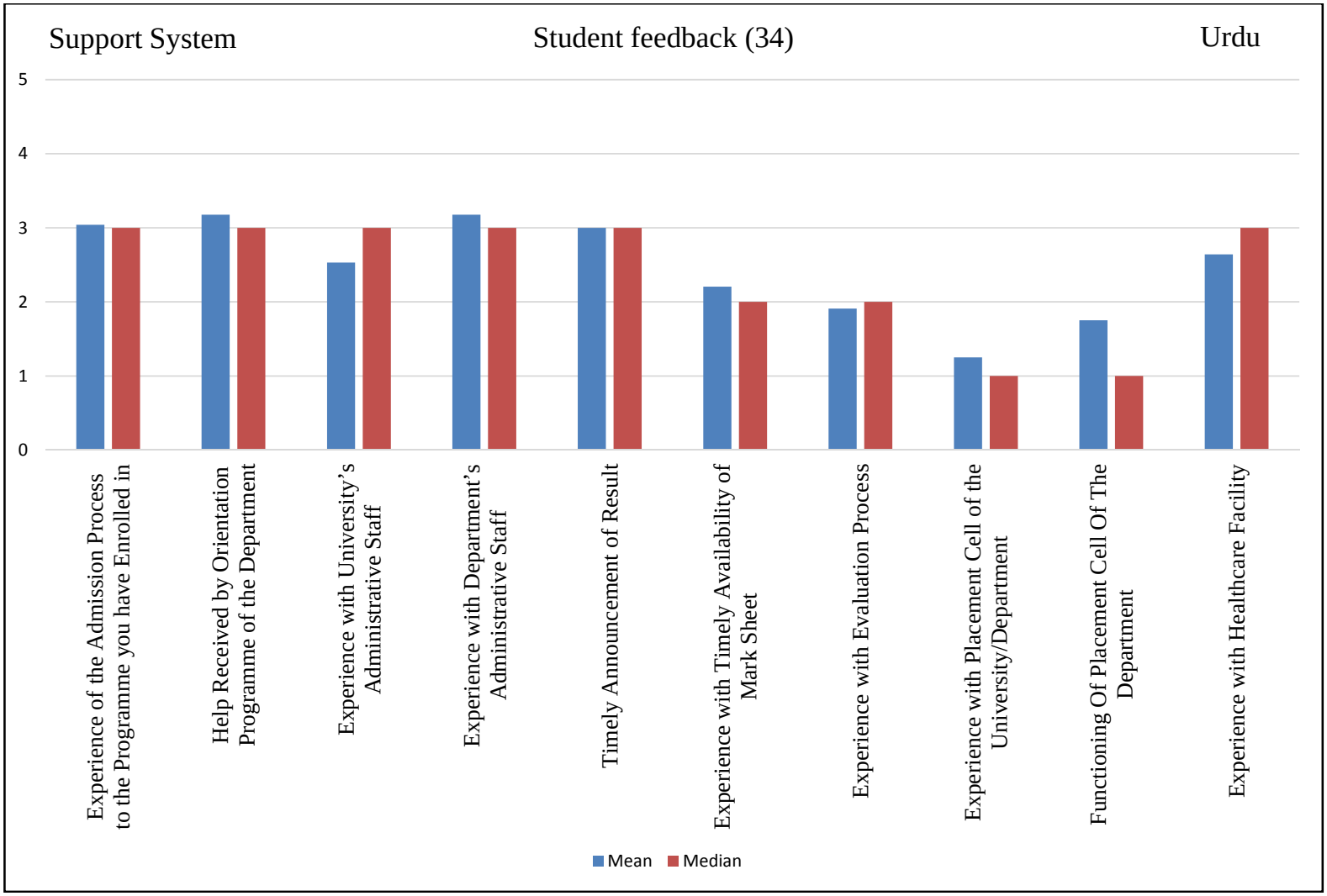
Academic Experience



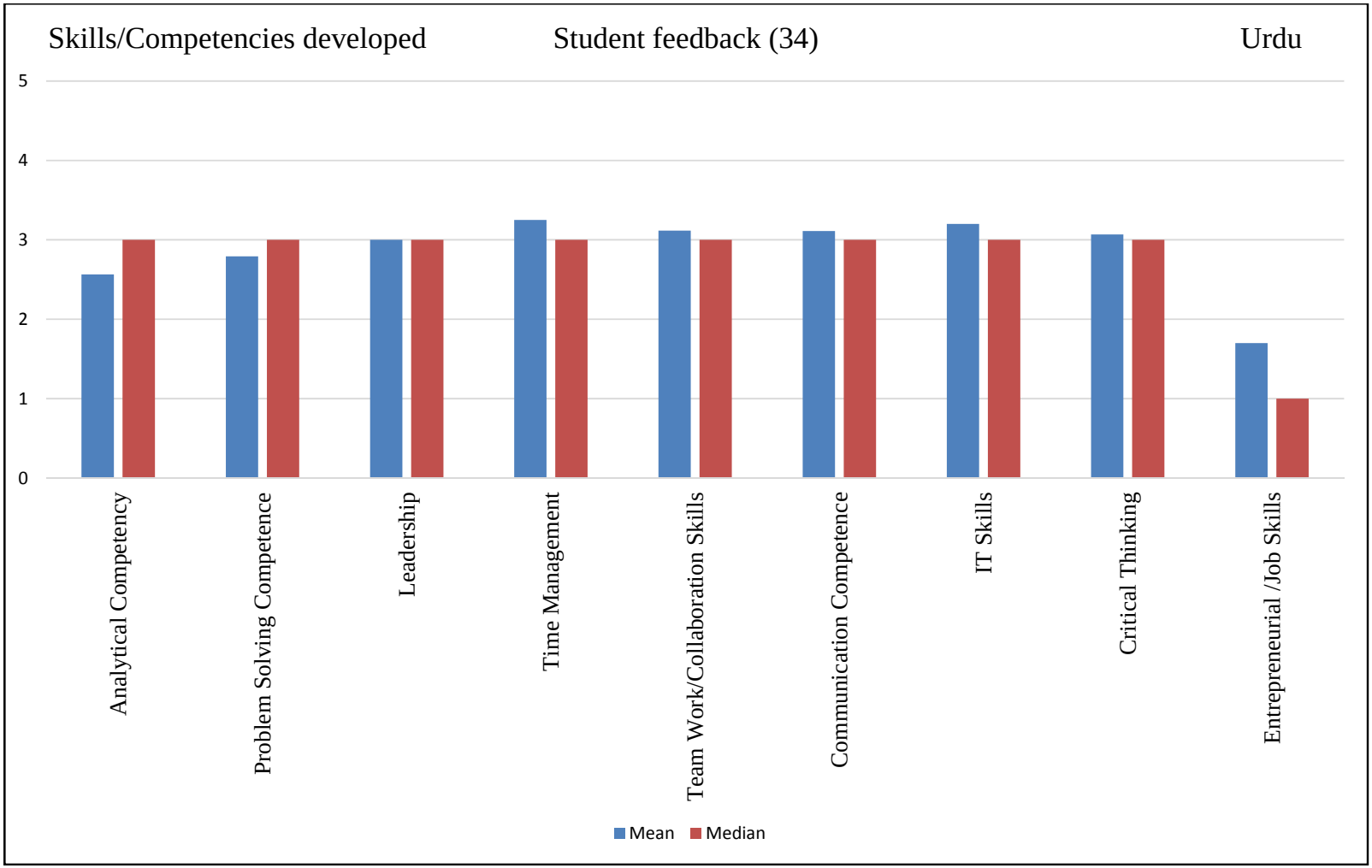
Infrastructure



Support System

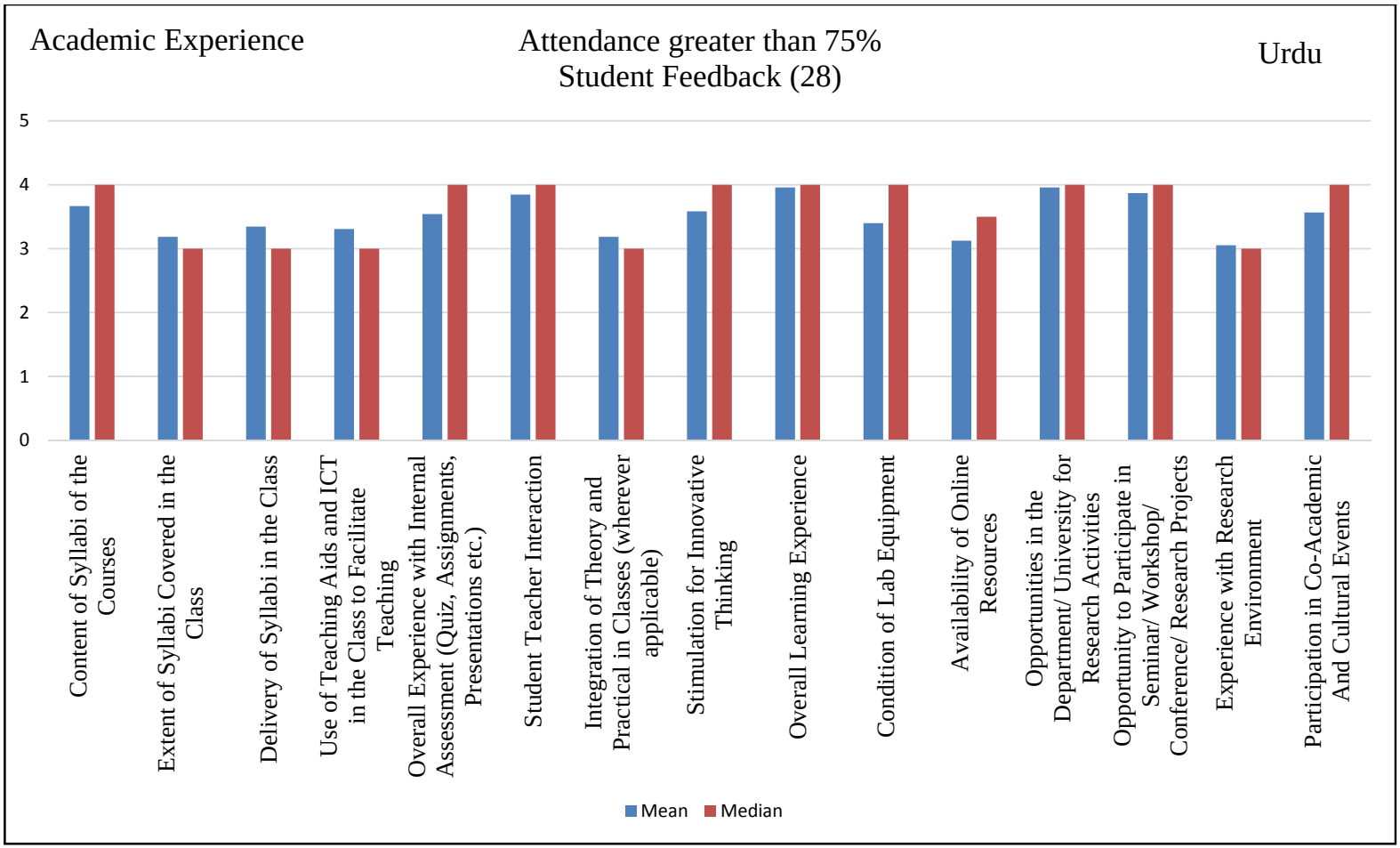


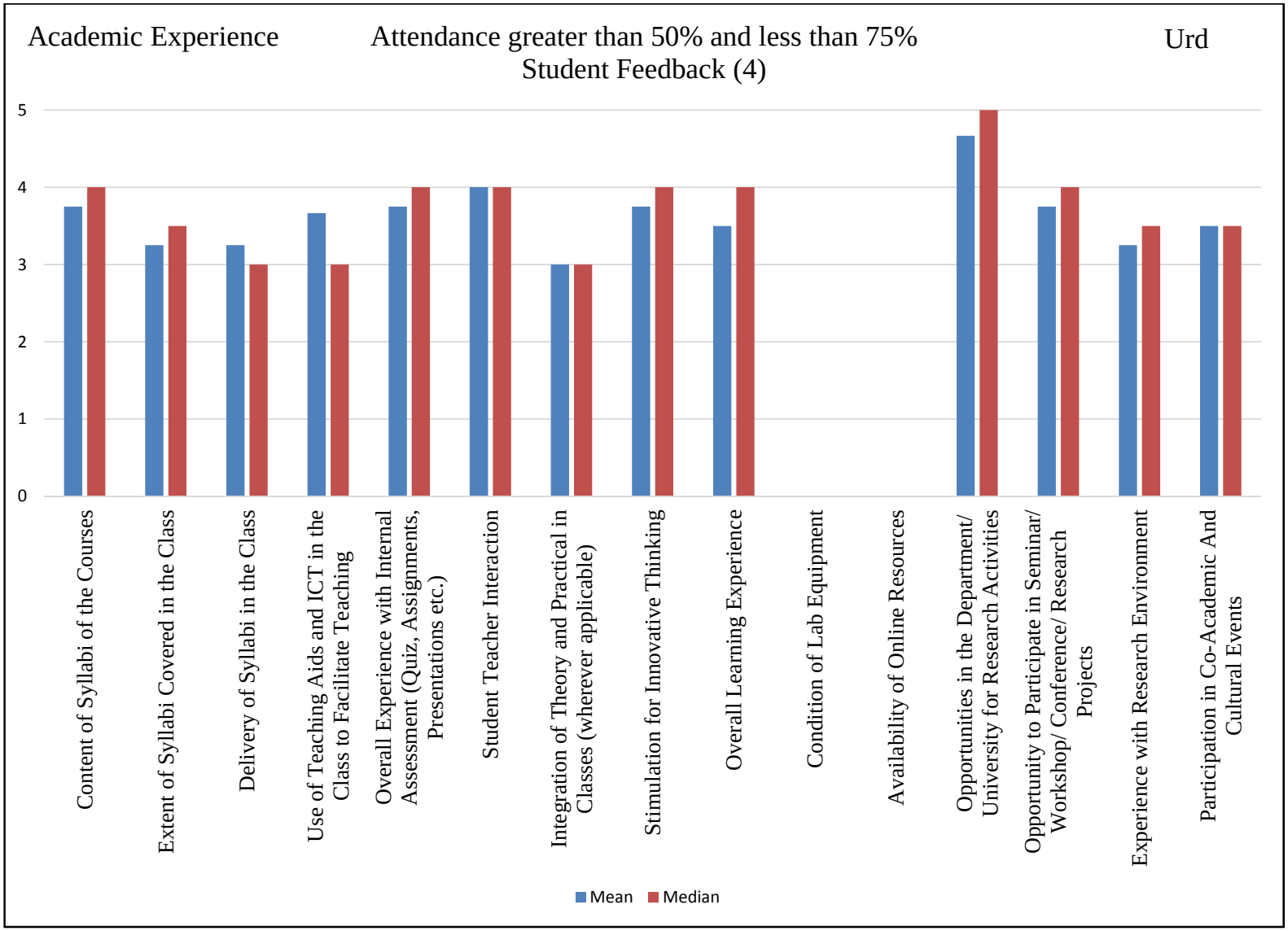
Skills/Competencies Developed During Course of Study



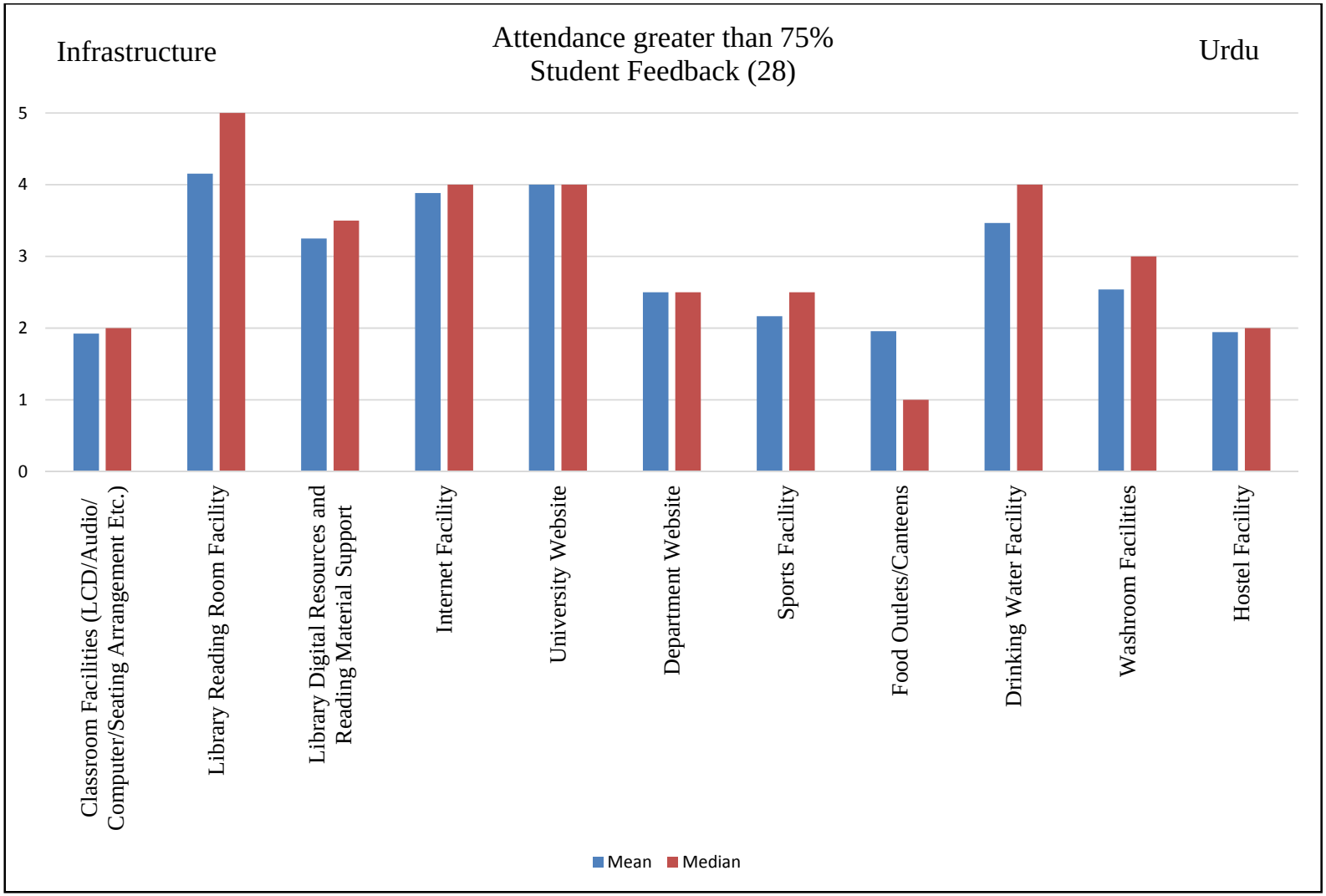
Student Feedback as per Attendance

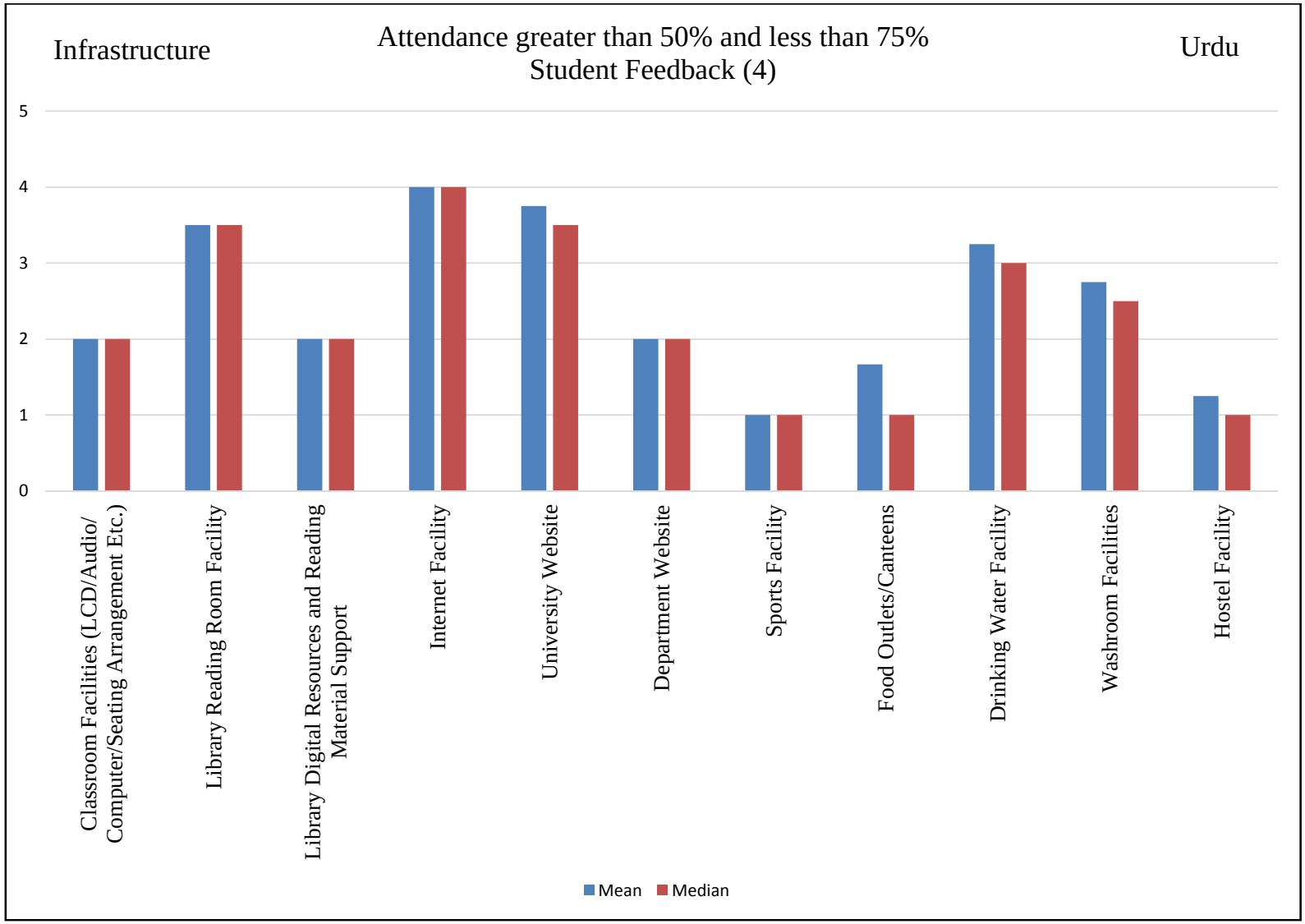
Academic Experience



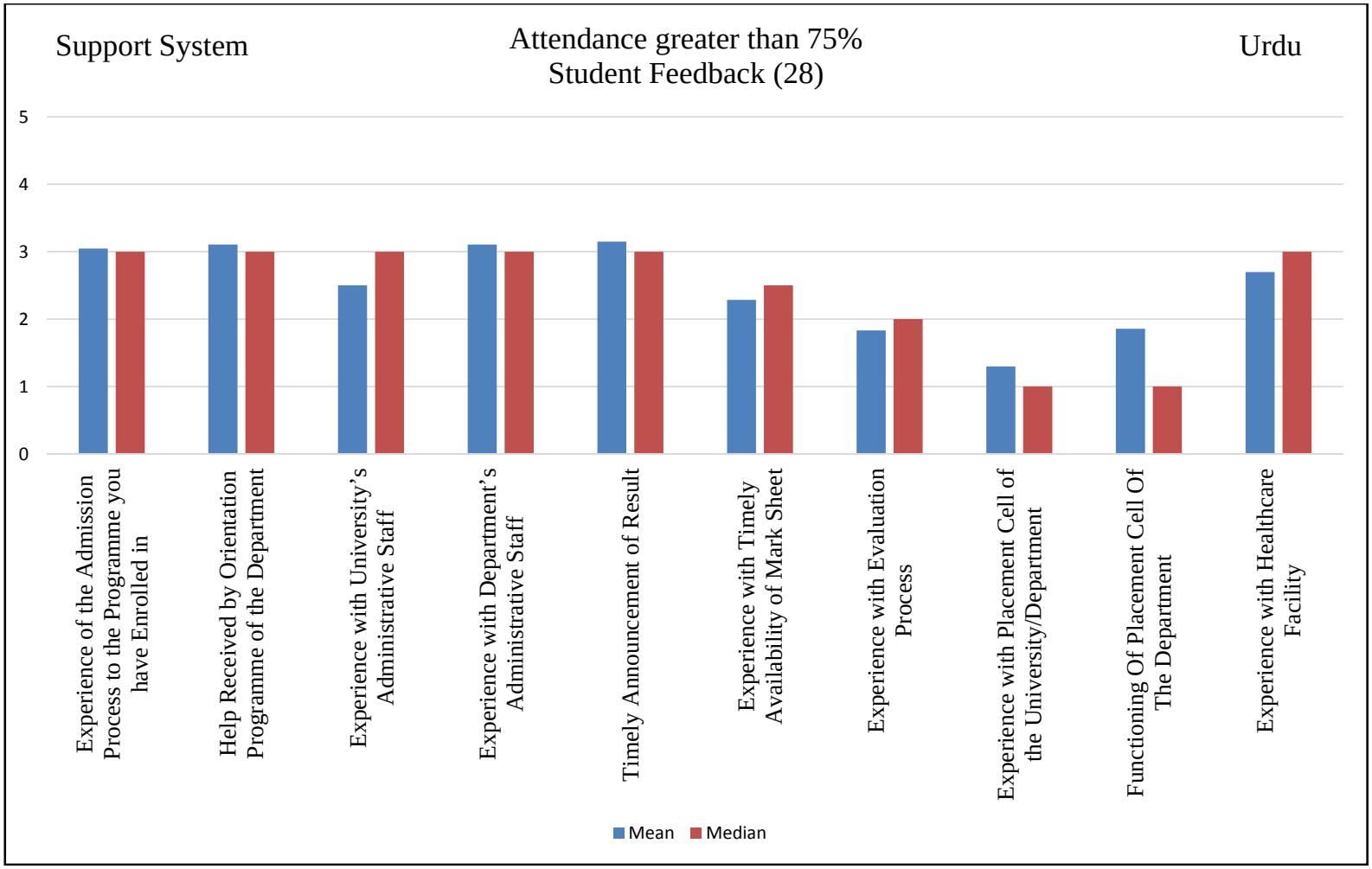

Academic Experience
Attendance greater than 50% and less than 75%
Student Feedback (4)
Urd
5
4
3
2
1
0
Content of Syllabi of the Courses
Extent of Syllabi Covered in the Class
Delivery of Syllabi in the Class
Use of Teaching Aids and ICT in the Class to Facilitate Teaching
Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)
Student Teacher Interaction
Integration of Theory and Practical in Classes (wherever applicable)
Stimulation for Innovative Thinking
Overall Learning Experience
Condition of Lab Equipment
Availability of Online Resources
Opportunities in the Department/ University for Research Activities
Opportunity to Participate in Seminar/ Workshop/ Conference/ Research Projects
Experience with Research Environment
Participation in Co-Academic And Cultural Events
Mean
Median

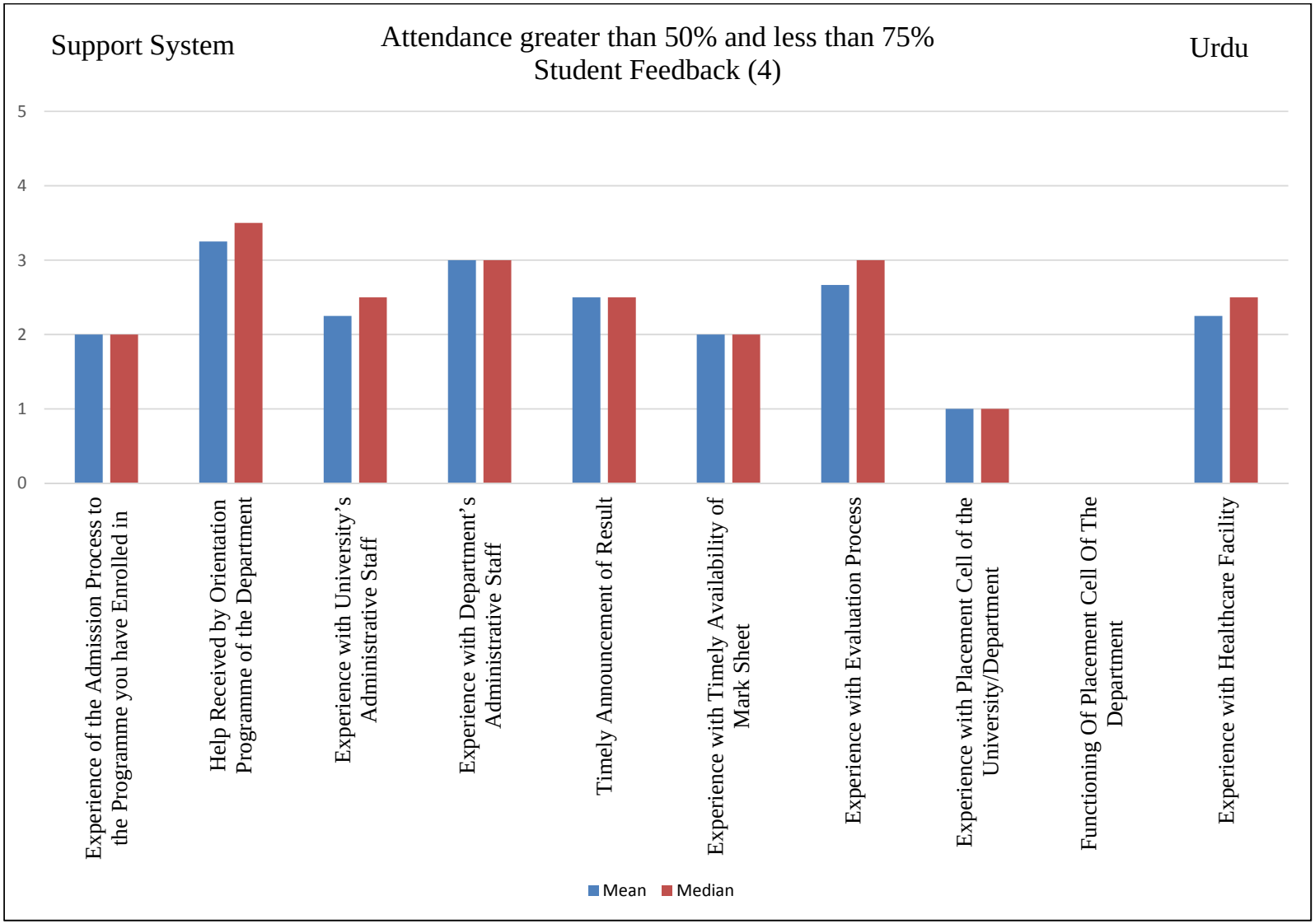
Infrastructure



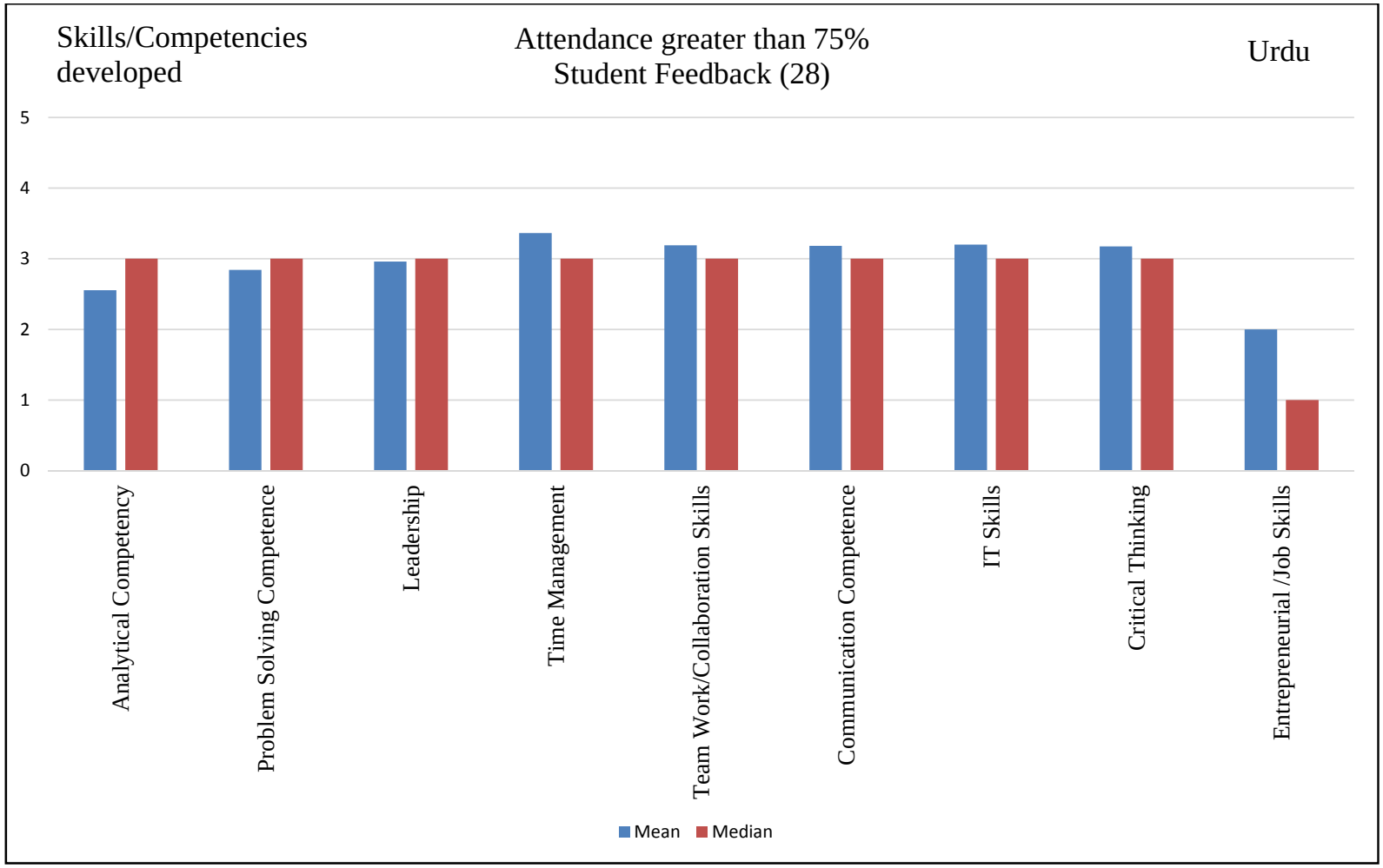

Infrastructure
Attendance greater than 50% and less than 75%
Student Feedback (4)
Urdu
5
4
3
2
1
0
Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.)
Library Reading Room Facility
Library Digital Resources and Reading Material Support
Internet Facility
University Website
Department Website
Sports Facility
Food Outlets/Canteens
Drinking Water Facility
Washroom Facilities
Hostel Facility
Mean
Median

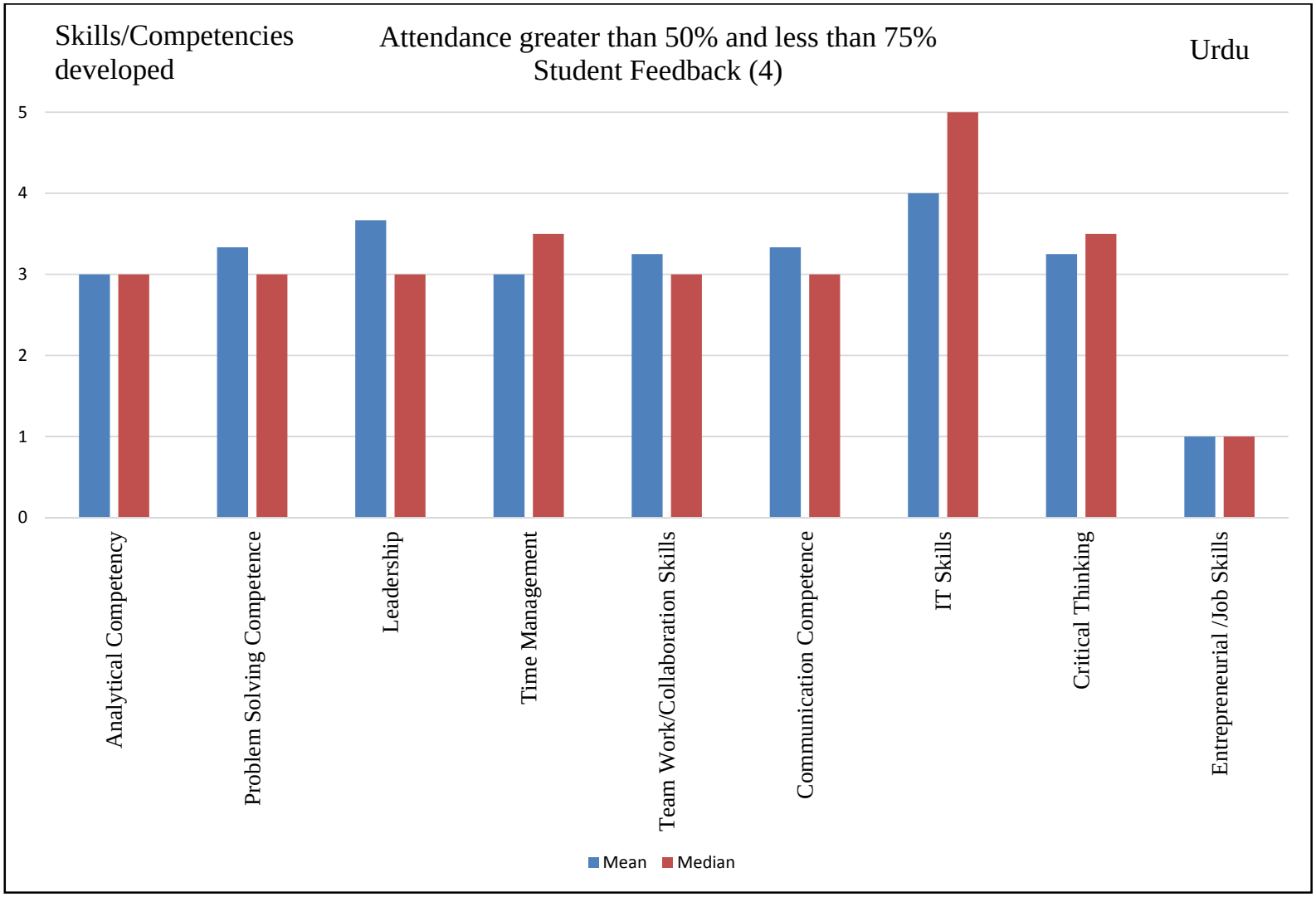
Support System




Support System
Attendance greater than 50% and less than 75%
Student Feedback (4)
Urdu
5
4
3
2
1
0
Experience of the Admission Process to the Programme you have Enrolled in
Help Received by Orientation Programme of the Department
Experience with University's Administrative Staff
Experience with Department's Administrative Staff
Timely Announcement of Result
Experience with Timely Availability of Mark Sheet
Experience with Evaluation Process
Experience with Placement Cell of the University/Department
Functioning Of Placement Cell Of The Department
Experience with Healthcare Facility
Mean
Median

Skills/Competencies Developed during Course of Study




Skills/Competencies developed
Attendance greater than 50% and less than 75%
Student Feedback (4)
Urdu
5
4
3
2
1
0
Analytical Competency
Problem Solving Competence
Leadership
Time Management
Team Work/Collaboration Skills
Communication Competence
IT Skills
Critical Thinking
Entrepreneurial /Job Skills
Mean
Median

Student Feedback on “Would you recommend this university to others?”

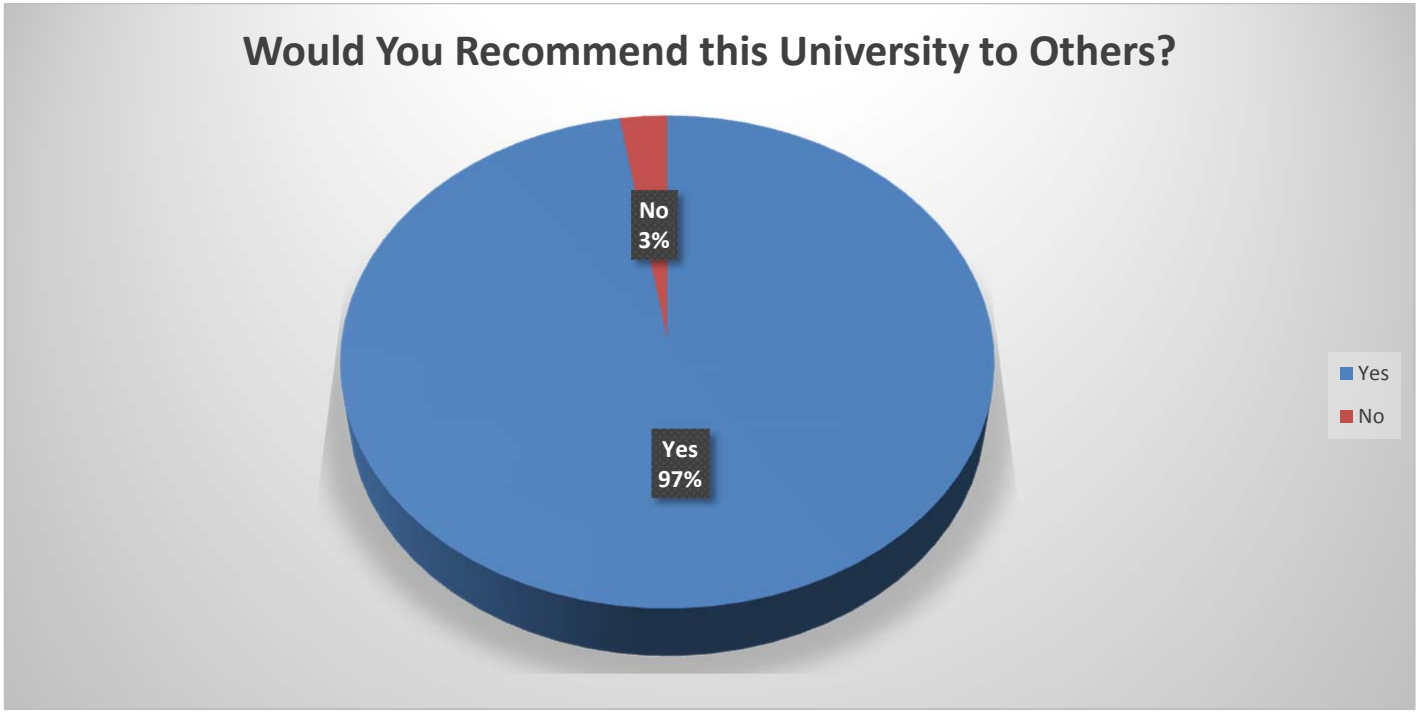


TABLE 1: Mean, Median, Standard Deviation, Minimum, Maximum Value for Each Question (N=34)

S.No	Category	Mean	Median	Standard Deviation	Minimum	Maximum
A.	**Academic**					
1	Content of Syllabi of the Courses	3.64	4	0.69	2	5
2	Extent of Syllabi Covered in the Class	3.18	3	1.09	1	5
3	Delivery of Syllabi in the Class	3.35	3	0.93	1	5
4	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	3.38	3	1.11	1	5
5	Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)	3.57	4	1.15	1	5
6	Student Teacher Interaction	3.91	4	1.18	1	5
7	Integration of Theory and Practical in Classes (wherever applicable)	3.21	3	0.84	1	5
8	Stimulation for Innovative Thinking	3.61	4	1.08	2	5
9	Overall Learning Experience	3.93	4	1.11	1	5
10	Condition of Lab Equipment	3.40	4	1.20	2	5
11	Availability of Online Resources	3.13	4	1.54	1	5
12	Opportunities in the Department/ University for Research Activities	3.96	4	1.15	1	5
13	Opportunity to Participate in Seminar/ Workshop/ Conference/ Research Projects	3.76	4	1.01	2	5
14	Experience with Research Environment	3.08	3	0.64	2	4
15	Participation in Co-Academic And Cultural Events	3.56	4	0.99	1	5
	Overall	**3.51**				
B.	**Infrastructure**					
16	Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.)	1.94	2	0.56	1	3
17	Library Reading Room Facility	4.09	4	1.04	1	5
18	Library Digital Resources and Reading Material Support	3.00	3	1.41	1	5
19	Internet Facility	3.81	4	1.20	1	5
20	University Website	3.90	4	1.09	1	5
21	Department Website	2.17	2	1.07	1	4

S.No	Category	Mean	Median	Standard Deviation	Minimum	Maximum
22	Sports Facility	1.88	2	0.93	1	3
23	Food Outlets/Canteens	1.97	1	1.25	1	5
24	Drinking Water Facility	3.47	4	1.38	1	5
25	Washroom Facilities	2.56	3	1.20	1	5
26	Hostel Facility	1.78	1	0.93	1	4
	Overall	**2.78**				
C.	**Support System**					
27	Experience of the Admission Process to the Programme you have Enrolled in	3.04	3	1.11	1	5
28	Help Received by Orientation Programme of the Department	3.18	3	1.10	1	5
29	Experience with University's Administrative Staff	2.53	3	1.27	1	5
30	Experience with Department's Administrative Staff	3.18	3	1.32	1	5
31	Timely Announcement of Result	3.00	3	1.13	1	5
32	Experience with Timely Availability of Mark Sheet	2.21	2	1.18	1	4
33	Experience with Evaluation Process	1.91	2	0.79	1	3
34	Experience with Placement Cell of the University/Department	1.25	1	0.60	1	3
35	Functioning Of Placement Cell Of The Department	1.75	1	1.09	1	4
36	Experience with Healthcare Facility	2.64	3	1.09	1	5
	Overall	**2.47**				
D.	**Skills/Competencies Developed During Course of Study**					
37	Analytical Competency	2.57	3	1.14	1	5
38	Problem Solving Competence	2.79	3	1.12	1	5
39	Leadership	3.00	3	1.26	1	5
40	Time Management	3.25	3	1.12	1	5
41	Team Work/Collaboration Skills	3.12	3	1.15	1	5
42	Communication Competence	3.11	3	1.23	1	5
43	IT Skills	3.20	3	1.28	1	5

S.No	Category	Mean	Median	Standard Deviation	Minimum	Maximum
44	Critical Thinking	3.07	3	0.98	1	5
45	Entrepreneurial /Job Skills	1.70	1	1.10	1	4
	Overall	**2.87**				
E.	**Overall University Experience**					
46	Your Overall Academic Experience	3.57	3	1.01	2	5

TABLE 2: Frequency Distribution in Levels (N=34)

S.No	Category	Below Average	Average	Good	Very Good	Excellent	Don't Know	Not Applicable
A.	**Academic**							
1	Content of Syllabi of the Courses	0	1	13	16	3	0	0
2	Extent of Syllabi Covered in the Class	3	5	11	11	3	0	0
3	Delivery of Syllabi in the Class	1	4	12	11	3	0	0
4	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	1	2	6	4	3	1	1
5	Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)	2	3	6	11	6	0	0
6	Student Teacher Interaction	2	3	3	12	12	0	0
7	Integration of Theory and Practical in Classes (wherever applicable)	1	5	14	12	1	0	0
8	Stimulation for Innovative Thinking	0	6	6	9	7	0	0
9	Overall Learning Experience	1	2	7	7	12	0	0
10	Condition of Lab Equipment	0	2	0	2	1	2	7
11	Availability of Online Resources	2	1	1	2	2	2	7
12	Opportunities in the Department/ University for Research Activities	1	3	4	8	12	0	1
13	Opportunity to Participate in Seminar/ Workshop/ Conference/ Research Projects	0	5	4	13	7	0	0
14	Experience with Research Environment	0	4	14	6	0	1	0
15	Participation in Co-Academic And Cultural Events	1	2	10	9	5	0	0
B.	**Infrastructure**							
16	Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.)	6	22	4	0	0	0	0
17	Library Reading Room Facility	1	1	7	8	15	0	0
18	Library Digital Resources and Reading Material Support	1	1	1	1	1	2	8

S.No	Category	Below Average	Average	Good	Very Good	Excellent	Don't Know	Not Applicable
19	Internet Facility	1	4	8	5	13	0	0
20	University Website	1	2	8	8	12	1	0
21	Department Website	2	2	1	1	0	2	9
22	Sports Facility	4	1	3	0	0	1	9
23	Food Outlets/Canteens	16	3	7	1	2	0	2
24	Drinking Water Facility	4	5	7	7	11	0	0
25	Washroom Facilities	8	7	10	5	2	0	0
26	Hostel Facility	12	5	5	1	0	0	1
C.	**Support System**							
27	Experience of the Admission Process to the Programme you have Enrolled in	3	3	12	4	3	0	0
28	Help Received by Orientation Programme of the Department	4	3	13	11	3	0	0
29	Experience with University's Administrative Staff	11	4	11	6	2	0	0
30	Experience with Department's Administrative Staff	5	4	13	4	8	0	0
31	Timely Announcement of Result	4	7	9	11	2	0	0
32	Experience with Timely Availability of Mark Sheet	15	3	10	6	0	0	0
33	Experience with Evaluation Process	8	8	6	0	0	0	2
34	Experience with Placement Cell of the University/Department	10	1	1	0	0	1	5
35	Functioning Of Placement Cell Of The Department	5	1	1	1	0	0	8
36	Experience with Healthcare Facility	4	7	10	2	2	2	1
D.	**Skills/Competencies Developed During Course of Study**							
37	Analytical Competency	6	3	10	3	1	0	0
38	Problem Solving Competence	4	4	11	3	2	0	0
39	Leadership	4	6	12	2	6	0	0
40	Time Management	3	2	12	7	4	0	0
41	Team Work/Collaboration Skills	3	4	9	7	3	0	0
42	Communication Competence	5	0	13	5	4	0	0

S.No	Category	Below Average	Average	Good	Very Good	Excellent	Don't Know	Not Applicable
43	IT Skills	4	4	10	6	6	0	0
44	Critical Thinking	2	5	13	7	2	0	0
45	Entrepreneurial /Job Skills	7	0	2	1	0	1	5
E.	**Overall University Experience**							
46	Your Overall Academic Experience	0	3	10	4	6	0	0

TABLE 3: Frequency Distribution in Percentage (N=34)

S.No	Category	Below Average	Average	Good	Very Good	Excellent	Don't Know	Not Applicable
A.	**Academic**							
1	Content of Syllabi of the Courses	0	3.03	39.39	48.48	9.09	0	0
2	Extent of Syllabi Covered in the Class	9.09	15.15	33.33	33.33	9.09	0	0
3	Delivery of Syllabi in the Class	3.23	12.9	38.71	35.48	9.68	0	0
4	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	5.56	11.11	33.33	22.22	16.67	5.56	5.56
5	Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)	7.14	10.71	21.43	39.29	21.43	0	0
6	Student Teacher Interaction	6.25	9.38	9.38	37.5	37.5	0	0
7	Integration of Theory and Practical in Classes (wherever applicable)	3.03	15.15	42.42	36.36	3.03	0	0
8	Stimulation for Innovative Thinking	0	21.43	21.43	32.14	25	0	0
9	Overall Learning Experience	3.45	6.9	24.14	24.14	41.38	0	0
10	Condition of Lab Equipment	0	14.29	0	14.29	7.14	14.29	50
11	Availability of Online Resources	11.76	5.88	5.88	11.76	11.76	11.76	41.18
12	Opportunities in the Department/ University for Research Activities	3.45	10.34	13.79	27.59	41.38	0	3.45
13	Opportunity to Participate in Seminar/ Workshop/ Conference/ Research Projects	0	17.24	13.79	44.83	24.14	0	0
14	Experience with Research Environment	0	16	56	24	0	4	0
15	Participation in Co-Academic And Cultural Events	3.7	7.41	37.04	33.33	18.52	0	0
B.	**Infrastructure**							
16	Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.)	18.75	68.75	12.5	0	0	0	0
17	Library Reading Room Facility	3.13	3.13	21.88	25	46.88	0	0
18	Library Digital Resources and Reading Material Support	6.67	6.67	6.67	6.67	6.67	13.33	53.33
19	Internet Facility	3.23	12.9	25.81	16.13	41.94	0	0

S.No	Category	Below Average	Average	Good	Very Good	Excellent	Don't Know	Not Applicable
20	University Website	3.13	6.25	25	25	37.5	3.13	0
21	Department Website	11.76	11.76	5.88	5.88	0	11.76	52.94
22	Sports Facility	22.22	5.56	16.67	0	0	5.56	50
23	Food Outlets/Canteens	51.61	9.68	22.58	3.23	6.45	0	6.45
24	Drinking Water Facility	11.76	14.71	20.59	20.59	32.35	0	0
25	Washroom Facilities	25	21.88	31.25	15.63	6.25	0	0
26	Hostel Facility	50	20.83	20.83	4.17	0	0	4.17
C.	**Support System**							
27	Experience of the Admission Process to the Programme you have Enrolled in	12	12	48	16	12	0	0
28	Help Received by Orientation Programme of the Department	11.76	8.82	38.24	32.35	8.82	0	0
29	Experience with University's Administrative Staff	32.35	11.76	32.35	17.65	5.88	0	0
30	Experience with Department's Administrative Staff	14.71	11.76	38.24	11.76	23.53	0	0
31	Timely Announcement of Result	12.12	21.21	27.27	33.33	6.06	0	0
32	Experience with Timely Availability of Mark Sheet	44.12	8.82	29.41	17.65	0	0	0
33	Experience with Evaluation Process	33.33	33.33	25	0	0	0	8.33
34	Experience with Placement Cell of the University/Department	55.56	5.56	5.56	0	0	5.56	27.78
35	Functioning Of Placement Cell Of The Department	31.25	6.25	6.25	6.25	0	0	50
36	Experience with Healthcare Facility	14.29	25	35.71	7.14	7.14	7.14	3.57
D.	**Skills/ Competencies Developed During Course of Study**							
37	Analytical Competency	26.09	13.04	43.48	13.04	4.35	0	0
38	Problem Solving Competence	16.67	16.67	45.83	12.5	8.33	0	0
39	Leadership	13.33	20	40	6.67	20	0	0
40	Time Management	10.71	7.14	42.86	25	14.29	0	0
41	Team Work/Collaboration Skills	11.54	15.38	34.62	26.92	11.54	0	0
42	Communication Competence	18.52	0	48.15	18.52	14.81	0	0
43	IT Skills	13.33	13.33	33.33	20	20	0	0

S.No	Category	Below Average	Average	Good	Very Good	Excellent	Don't Know	Not Applicable
44	Critical Thinking	6.9	17.24	44.83	24.14	6.9	0	0
45	Entrepreneurial /Job Skills	43.75	0	12.5	6.25	0	6.25	31.25
E.	**Overall University Experience**							
46	Your Overall Academic Experience	0	13.04	43.48	17.39	26.09	0	0